



## Warranty Disclaimer

### Warranty

Thank you for your interest in the products and services of JRA Autoquip (NI) Ltd. This Limited Warranty applies to physical goods, and only for physical goods, purchased from JRA Autoquip (NI) Ltd. The warranty is only applicable for the original purchaser of the product.

### What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period. During the Warranty Period, JRA Autoquip will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

### What will we do to correct problems?

JRA Autoquip will either repair the Product at no charge, using new or refurbished replacement parts, or refund the purchase price.

### How long does the coverage last?

The Warranty Period for Physical Goods purchased from JRA Autoquip (NI) Ltd is 180 days from the date of purchase. A replacement part assumes the remaining warranty of the original part or 180 days from the date of replacement or repair, whichever is longer.

### What does this limited warranty not cover?

This Limited Warranty does *not* cover any problem that is caused by:

- Damage by natural causes (e.g., lightning, flood, or other natural disaster)
- Theft or loss of the product
- Conditions, malfunctions or damage not resulting from defects in material or workmanship, which includes:
  - Breakage or damage due to overloading a spring beyond its design specifications
  - Breakage or damage due to slackened u-bolts (i.e., spring breakage at the centre bolt)
  - Damage of the product due to vehicle collision, road conditions, or faulty installation
  - Design constraints of the vehicle resulting in the component not performing optimally

### What do you have to do?

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you. Before granting replacement or refund, the original goods must be returned and inspected by JRA Autoquip (NI) Ltd to verify any defect, or damage in material or workmanship. This is done through thorough load testing of the part, checking conformity to original design drawings, and other necessary checks. The customer pays any shipping charges and shall assume all risk of loss or damage while in transit. You can contact JRA Autoquip by phone at 02892 673318, or email at [jraautoquip@gmail.com](mailto:jraautoquip@gmail.com).